



## Lucent Path Refund or Exchange Form

Please print, and send this form with your item.

You have 14 days from the date of invoice to return the merchandise for full refund on your credit card.

Inspect the equipment when it arrives, and if you're not fully satisfied you can return it for a full refund ((buyer pays return shipping), as long as you haven't used it.

Returning items must be in original packaging and condition, or will be assessed a \$5.00 repackaging fee.

In fairness, we will expect you to pay the shipping and handling charges, and we will pay the replacement-shipping fee (only US & Canada). No Restocking Fee will apply to any return meeting the requirements. If the above conditions are not met, Lucent Path has the right to refuse the return or charge a restocking fee.

QT	Nam of Item	Color	Size	Reason

### Step 1.

#### Fill out Information

Date \_\_\_/\_\_\_/\_\_\_

Full Name \_\_\_\_\_

Order # \_\_\_\_\_

Address \_\_\_\_\_ Suite/Apt. \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip Code \_\_\_\_\_ Country \_\_\_\_\_

Phone # \_\_\_\_\_ Email \_\_\_\_\_

### Step 2. What would you like to do Refund or Exchange? Circle one

### Step 3. List of item(s) you are returning, please include the reason for return.

#### Reason for Return: (fill in letter above)

A. Damaged

B. Defective

C. Dissatisfied

D. Incorrect item Shipped

E. Ordered Wrong Product

F. Not as Described Additional Comments:

G. Not same as Picture \_\_\_\_\_

H. Shipping Damages \_\_\_\_\_

I. Wrong Size \_\_\_\_\_

J. Wrong Color \_\_\_\_\_

### Step 4. List item(s) you want to exchange:

### Step 5. Enclose and return:

If you have any questions please feel free to call us at 866-963-2885

Lucent Path

Attn: RMA Dept. : 2067 S. Atlantic Blvd., Suite C, Monterey Park, CA 91754